

Compassionate Care

"A Legacy of Caring for Michigan Families."



July 3rd

...for Independence Day. Office staff will be available to take urgent calls as needed.



We have recently welcomed a new team member into the Alpena office! Nikki is the new Field Staff Supervisor who is working with Angie and Carrie. She has been working in the office since June 23! Welcome to the team, Nikki!



EVV Reminder

Please be sure you are checking in and checking out at your scheduled shift times. There have been numerous shift overages that exceed the authorization for the client. If you

have any questions or issues, please reach out to your supervisor.

If you are unable to complete your shift as scheduled - whether of your own doing or the clients, please contact your supervisor. All schedule changes and adjustments must go through the office.

Please also be sure you are adding comments and notes in your daily tasks as needed and immediately report any significant changes in your client's condition.

Holiday Schedules

July 4th is Independence Day. Please be sure you are double checking your schedule. Many clients are not authorized to receive services on holidays. Confirm your schedule with your office before the holiday weekend.

MONTHLY TRAININGS

Maintaining Client Confidentiality

Understanding Lyme Disease

Infection Control - Handwashing

Contact your office if you would like these trainings.

NOW HIRING

We are hiring in numerous areas across the state of Michigan and there are many clients who are in need of services. Please be sure to check out the flyer regarding the "refer a friend" bonus that Compassionate Care offers. And remember, we have 4 offices throughout the state. Just because your friend lives on the other side of the state, doesn't mean another office couldn't use their help! Send them our way today!

After-Hours On-Call

Office staff have been helping each other out with after-hours on-call. This means that there may be times that you talk with a supervisor from another office. It also means that you may be getting calls from a number you don't recognize. Please be sure to answer those calls or call them back as soon as possible. They help cover shifts and relay messages that may be related to your next shift.



Summer Fridays

Offices will close at Noon on Fridays during the summer. Office staff will be on-call for emergencies. Please be sure to confirm all schedules and complete non-urgent matters during office hours.

Traverse City Office

Staff from the Traverse City office should be calling 231-929-5491 when calling to talk with the office. Staff from the Alpena and West Branch offices have been helping cover the phones. Please do not call or text the Traverse City cell phone. That phone is not always monitored and your messages and calls may be missed. Thank you so much for your patience!

Employees are not allowed to share contact information with clients or their families. If they need to reach employees or get a message to them, the office can relay that information.

Also, personal phones should not be out while in a client's home. It is not appropriate to be talking on, texting, or using other apps while on the job. Attention should always be focused on caring for the client.



Reminders

Employees are not allowed to move furniture or large appliances when cleaning. If you are being asked to provide a service that is not on the client's plan of care, please contact the office immediately.

Gloves must be worn when completing personal care, cleaning, or handling food.

Consistently and thoroughly wash your hands throughout the day utilizing proper hand-washing techniques.

During the hot summer months, be sure you and your clients are well hydrated. Don't stay outside for long periods of time if the heat index is overly high.

All changes in your schedule must go through the office.

Clients and their families should never have your personal contact information.

Be sure you are following your scheduled shift times. Any changes to the schedule must go through the office.



GARFIELD



BY JIM DAVIS

Alpena

1223 S. State St, Ste A
Alpena, MI 49707

P: 866-354-0440
F: 989-354-0442

Mid-Michigan

6165 Bay Rd, Ste B
Saginaw, MI 48604

P: 877-496-1928
F: 989-792-3402

Traverse City

3134 Logan Valley Rd
Traverse City, MI 49684

P: 888-601-5491
F: 231-929-5493

West Branch

515 Progress St
West Branch, MI 48661

P: 877-821-2210
F: 989-345-7050

We are

Hiring

Refer a Friend Bonus!



Requirements:

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- Refer a friend to work at Compassionate Care.
- They put your name on the application.
- They get hired and work 90 days, YOU get paid \$150!
- They work 365 days, you get paid another \$150!
- Repeat and earn more bonuses!

Applicants may apply here:

**[CompassionateCareMi.com/
employment-application/](http://CompassionateCareMi.com/employment-application/)**

Some exceptions may apply. Referring employee must remain employed in order to receive bonus(es). Newly referred employee must successfully complete 90 days and 1 year employment without disciplinary action in order for referring employee to receive bonus(es). Referring employee's name must be indicated on the applicant's application. This referral bonus is not retroactive. Administrative staff are not eligible. This referral incentive may end at any time without notice.

