

Compassionate Care

“A Legacy of Caring for Michigan Families.”

EVV Update

Thank you so much for all your patience as the EVV process was being implemented. As this newsletter is being prepared, our last office is onboarding into this system. We understand that change is difficult and we appreciate your patience.

EVV is being implemented as part of the Federal Cares Act. Compassionate Care was obligated to implement EVV as part of the Federal requirements.

Thank you to Keisha for spearheading this very large project! She put a lot of time and effort into the training aids and onboarding. Thank you also to Autumn for joining her in each of the offices as they were onboarded. We really do have a great team, all around!

There will be bumps along the way, but the more the system is used, the more we will all become familiar with it. Please continue to be patient, take your time, and refer to the training aids that were given to you! Very soon you will find that this is actually a really good change.

Electronic Visit Verification



TO ALL OUR FIELD STAFF,

Thank you!

YOUR DEDICATION TO GET TO YOUR CLIENTS SAFELY
IN THE BAD WEATHER IS GREATLY APPRECIATED BY
US AND YOUR CLIENTS. THANK YOU FOR ALL
YOU DO, IN ALL WEATHER CONDITIONS!



*Thank you for
25 years of
home care
excellence!*

MONTHLY TRAININGS

Recognizing and Reporting Abuse,
Neglect, and Exploitation

Incontinence - Providing Care for the
Incontinent Client

Contact your office if you would like these
trainings printed for you.

Daily Health Communication Requirement

In an effort to promote a safe environment for our employees and clients, it is essential that we: (1) screen ourselves prior to working and (2) screen our clients at the beginning of every shift for potential health updates/changes related to coronavirus. These efforts will both protect the health of all involved and encourage those with changes to seek medical advice, as needed. We are the front-line, as such we can provide that support to ourselves, our coworkers, and our clients.

With the new EVV system, there will be a screening question that you must answer. If you have to use the telephony system, you will have to check in with the office at the beginning of every shift via telephone or email (alpena@ccaremi.com, saginaw@ccaremi.com, traversecity@ccaremi.com, or westbranch@ccaremi.com). Be sure that you are mindful of HIPAA laws and do not include any client name or protected health information in your email communication.

Has your bank or credit union changed names? If so and if this is the financial institution you are using for your payroll direct deposit, please send updated banking information to the office immediately.

Failure to do so may greatly delay receiving your payroll!



March is Multiple Sclerosis Awareness Month!

MS is a chronic and unpredictable disease affecting the nervous system

Usually diagnosed between the ages of 20 and 50

2.3 Million
Estimated 2.3 Million People Worldwide Affected by MS

Symptoms include blurred vision, fatigue & loss of balance

Women are more likely to develop the disease than men

[HTTP://WWW.NATIONALMSSOCIETY.ORG/WHAT-IS-MS/MS-FAQ'S](http://www.nationalmssociety.org/what-is-ms/ms-faq's)



Reminders

Employees must maintain a six foot distance from clients and others when feasibly possible.

Masks must be worn at all times when providing client care, regardless of vaccination status, unless medically unable to. At this time, CCHHS does not require employees to be vaccinated, however if you are, please provide proof to the office.

Masks are provided by Compassionate Care.

Gloves must also be worn when completing personal care, cleaning, or handling food.

Consistently and thoroughly wash your hands throughout the day utilizing proper hand-washing techniques.

Update the office of any coronavirus-related health changes for yourself, your clients, or anyone in a client home.

All changes in your schedule must go through the office.

Clients and their families should never have your personal contact information.



Alpena

1223 S. State St, Ste A
Alpena, MI 49707

P: 866-354-0440
F: 989-354-0442

Mid-Michigan

6165 Bay Rd, Ste B
Saginaw, MI 48604

P: 877-496-1928
F: 989-792-3402

Traverse City

3134 Logan Valley Rd
Traverse City, MI 49684

P: 888-601-5491
F: 231-929-5493

West Branch

515 Progress St
West Branch, MI 48661

P: 877-821-2210
F: 989-345-7050

We are

Hiring

Refer a Friend Bonus!



Requirements:

- Refer a friend to work at Compassionate Care.
- They put your name on the application.
- They get hired and work 90 days, YOU get paid \$150!
- They work 365 days, you get paid another \$150!
- Repeat and earn more bonuses!

Applicants may apply here:

[CompassionateCareMi.com/
employment-application/](http://CompassionateCareMi.com/employment-application/)

Some exceptions may apply. Referring employee must remain employed in order to receive bonus(es). Newly referred employee must successfully complete 90 days and 1 year employment without disciplinary action in order for referring employee to receive bonus(es). Referring employee's name must be indicated on the applicant's application. This referral bonus is not retroactive. Administrative staff are not eligible. This referral incentive may end at any time without notice.

